

# HELP FOR ADVISERS

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## ON WELFARE BENEFITS AND TAX CREDITS

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We provide a free consultancy service on welfare benefits and tax credits law. It can be used by advisers in any not-for-profit organisation helping the public with welfare benefit and tax credit problems.

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### ADVICE BY TELEPHONE **020 7812 5231**

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We can advise on all welfare benefit and tax credit issues.  
We are open from 10am to 12pm and from 2pm to 4pm (Monday to Friday).

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### ADVICE BY EMAIL **advice@cpag.org.uk**

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We can respond to enquiries about universal credit, child benefit and tax credits. Please provide your organisation's name, address and telephone number and your client's surname or case reference.

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### TEST CASE REFERRALS **www.cpag.org.uk/test-case-referrals**

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We can take on Upper Tribunal or judicial review cases if they raise a test case issue and we have capacity.

More resources for advisers can be found at [www.cpag.org.uk/welfare-rights](http://www.cpag.org.uk/welfare-rights)  
We also provide advice to advisers in Scotland. Visit [www.cpag.org.uk/scotland](http://www.cpag.org.uk/scotland) to find out more.

