

Universal Credit

Local Authority Mitigation

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COSLA

What impact are LAs seeing?

- Rent Arrears
- SWF impacts
- Welfare Rights/Advocacy Services
- Limited PBS referrals/APAs
- Overall pressure across services

What impacts to LAs expect in future?

- Rent impacts
- Online claiming facility requests
- CTR impacts/DHP administration difficulties
- Funding – planning

What are LAs doing to prepare?

- Engaging with DWP/JCP locally
- Discussing/influencing national policy
- Sharing what works
- USdL/Trusted Partner Pilots/APAs
- Scottish context

Questions

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