

HELP FOR ADVISERS

ON WELFARE BENEFITS AND TAX CREDITS

We provide a free consultancy service on welfare benefits and tax credits law. It can be used by advisers in any not-for-profit organisation helping the public with welfare benefits and tax credits problems.

ADVICE BY TELEPHONE

020 7812 5231

We can advise on all welfare benefit and tax credit issues. For opening hours, check www.cpag.org.uk/advisers

ADVICE BY EMAIL

advice@cpag.org.uk

We can respond to enquiries about universal credit, child benefit or tax credits. Please provide your organisation's name, address and telephone number and your client's surname or case reference.

TEST CASE REFERRALS

www.cpag.org.uk/test-case-referrals

We can take on Upper Tribunal or judicial review cases only if they raise a test case issue and we have capacity.

ASK CPAG

www.cpag.org.uk/askcpag

Updated information and advice on frequently asked questions about common problem areas of the benefits and tax credits system.

More resources for advisers can be found at www.cpag.org.uk/test-case-referrals
We also provide advice to Scottish advisers. Visit www.cpag.org.uk/welfare-rights to find out more.

Child Poverty Action Group is a charity registered in England and Wales (registration number 294841) and in Scotland (registration number SC039339).
Company limited by guarantee registered in England (registration number 1993854). CPAG, 30 Micawber Street, London N1 7TB, tel: 020 7837 7979.



**CHILD
POVERTY
ACTION
GROUP**